



**COROZO
STYLE**

Return/Exchange Form

First Name: _____

Last Name: _____

ORDER #: _____ Purchase Date: _____ RA#: _____

How would you like to process this return? Refund _____ Exchange _____

Items returning:

Item Code	Item name	Colour	Quantity	Price

Exchange for:

Item Code	Item name	Colour	Quantity	Price

Date order Received: _____ Date returned shipped: _____

Reason for refund/exchange? _____

Returns: Exchanges & Refunds

We want you to be happy with your purchase. If for some reason you are not satisfied with your purchase for any reason, you may return it within 15 days of the purchase date for an exchange, e-commerce store credit or refund (Canadian and US customers) or 30 days of the purchase date for an exchange ,e- commerce store credit or refund (international customers). Please follow these guidelines to be sure your return can be processed: and be sure your returned item(s) meet the following requirements:

- 1. Regular priced items must be in **new, unused**, and ALL tags attached in its original packaging.
- 2. Please call 1-604-253-6348 or email us at customerservice@corozostyle.com for a return authorization. Prior to sending the items back for return or exchange, CUSTOMERS MUST SEND AN EMAIL TO customerservice@corozostyle.com WITHIN 4 BUSINESS DAYS OF RECEIVING THE GOODS EXPLAINING THE REASONS FOR RETURNING/EXCHANGING. Shipping and handling charges are non-refundable and are the customer's responsibility.
- 3. Please fully complete the return/exchange form included with your order. If you no longer have it, you can download a copy here: [return/exchange form](#). Securely pack and seal the return merchandise and return/exchange form in an appropriate shipping box, and send back to us using an insured service to the following address (We cannot accept responsibility for packages that we do not ship ourselves):

Corozo Style Imports
Suite 301
1635 E 4th Avenue
Vancouver, BC V5N1J7

- 4. SALE and CLEARANCE items: A refund cannot be issued for SALE or CLEARANCE items.
- 5. Returns received beyond 15 days (Canadian and US customers) or 30 days (international customers) from the date of purchase can not be accepted.
- 6. Please allow up to 14 days for your return to be processed. If you have questions or concerns about a returned item, please call, or email us at customerservice@corozostyle.com.